



**OFFICIAL STATEMENT:
COVID-19 – RESTRICTION OF MOVEMENT ORDER**

We refer to the announcement made by the Prime Minister, YAB Tan Sri Muhyiddin Hj. Mohd Yassin on 16th March 2020 regarding measures to prevent the further spread of the coronavirus disease (COVID-19) in Malaysia.

With immediate effect, Talent Corporation Malaysia Berhad (TalentCorp) has put in place the following precautionary steps in order to safeguard the health and well-being of our personnel, customers and the community at large.

Temporary Closure of Business Premises

1. **The offices of TalentCorp and the Malaysia Expatriate Talent Service Centre (MYXpats Centre) will be closed beginning 18th March until 31st March.** This is in line with the implementation of the nationwide Restriction of Movement Order, as announced by the Government.
2. Nevertheless, it is business as usual for TalentCorp and the MYXpats Centre, and all employees will continue to work from home (WFH) in the interim.
3. During this time, we seek your patience and understanding while we do our best to minimise any disruptions which may cause inconvenience to our customers.
4. For urgent matters, you may email: info@talentcorp.com.my.

Postponement of Business Activities

1. In observance of social distancing and in support of measures to contain the spread of COVID-19, **all physical meetings and appointments with stakeholders will be postponed until further notice** or where possible, rescheduled to phone or virtual meetings.
2. Updates (if any) will be provided via email, as well as through these platforms:

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| <i>Official Websites</i> | <ul style="list-style-type: none">• Corporate – www.talentcorp.com.my• Returning Expert Programme (REP) – www.rep.talentcorp.com.my• Residence Pass-Talent (RP-T) – www.rpt.talentcorp.com.my• Structured Internship Programme (SIP) – www.sip.talentcorp.com.my |
| <i>Social Media</i> | <ul style="list-style-type: none">• Facebook – www.facebook.com/TalentCorpMsia• Instagram – www.instagram.com/TalentCorpMsia• Twitter – www.twitter.com/TalentCorpMsia |



Revised Operating Procedure for Help Desks

1. **TalentCorp and MYXpats Centre help desks will remain operational**, albeit in a reduced capacity during the implementation of the Restriction of Movement Order.
2. At this time, customers and stakeholders are urged to submit their queries and requests for assistance via email to:

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| <i>TalentCorp (General)</i> | info@talentcorp.com.my |
| <i>Returning Expert Programme (REP)</i> | rep@talentcorp.com.my |
| <i>Residence-Pass Talent (RP-T)</i> | rptcare@myxpats.com.my |
| <i>Structured Internship Programme (SIP)</i> | sip@talentcorp.com.my |
| <i>Employment Pass / Professional Visit Pass / Dependent Pass / Social Visit Pass / SVP-i:</i> | helpdesk@myxpats.com.my |

3. Please note that all email enquiries will be responded to within two (2) working days.

TalentCorp would like to take this opportunity to encourage the public to remain calm and informed, take the necessary precautions to avoid exposure to COVID-19, and seek medical care if needed.

We will return to full capacity once it is safe to do so, and we look forward to continuing to serve our stakeholders with the highest levels of quality and professionalism.

ISSUED BY TALENT CORPORATION MALAYSIA (TALENTCORP)

17 March 2020